**2017 AARP Community Survey**

**(Survey Sample: 45+ or 50+ Community Residents)**

**(N=X, sampling error = ±%)**

## INTRODUCTION/SCREENER

**[READ INTRODUCTION]** Hello, this is \_\_\_\_\_\_ calling from XXX Research. We are not telemarketers and are not trying to sell you anything. We are calling (today/tonight) to ask you about your community and what you’ll need as you get older to make your community a great place to live. Your views are important and we would greatly appreciate your participation. All your responses will be kept entirely confidential.

**[IF NECESSARY, THE FOLLOWING INFORMATION CAN BE PROVIDED TO RESPONDENT.]**

**[IF NECESSARY READ]** The study sponsor will become clear by the end of the survey.

**[IF NECESSARY READ]** The length of the survey varies depending on your responses to questions. We generally find that this survey takes about 25 minutes.

**[IMPORTANT NOTE TO PROGRAMMERS: USE QUESTIONS S1 THROUGH S3 AND S6 AND S7 AS WRITTEN BELOW FOR A 50+ SAMPLE. IF SAMPLE IS 45+ CHANGE AGE SPECIFICATIONS TO 45+ IN QUESTIONS S1 THROUGH S3 AND S6 AND S7]**

S1. To make our study more representative of those living throughout **[COMMUNITY NAME AS SPECIFIED BY THE STATE OFFICE]**, I need to speak with the youngest male who is at home right now and is at least 50 years old.

|  |  |
| --- | --- |
|  | Person on the phone is youngest male age 50+ **[SKIP TO S3]** |
|  | Other person at home is youngest male age 50+ and is coming to phone **[REPEAT INTRODUCTION AND SKIP TO S3]** |
|  | Person is not available **[CONTINUE]** |
|  | No one age 50+ lives in household **[THANK AND TERMINATE]** |

S2. Then may I speak to the youngest female who is at home right now and is at least 50 years old?

|  |  |
| --- | --- |
|  | Person on the phone is youngest female age 50+ **[ASK TO S3]** |
|  | Other person at home is youngest female age 50+ and is coming to phone **[REPEAT INTRODUCTION AND SKIP TO S3]** |
|  | Person is not available **[ARRANGE CALLBACK]** |
|  | No one age 50+ lives in household **[THANK AND TERMINATE]** |

S3. Are you a resident of **[COMMUNITY/AREA NAME AS SPECIFIED BY THE STATE OFFICE. FOR THE FOLLOWING COMMUNITIES CLARIFY THAT THEY LIVE IN THE CITY LIMITS. FOR EXAMPLE WHEN ASKING ABOUT THE CITY OF Seattle, STATE ASK : “Are you a resident of the City of Seattle, that is do you live in the city limits and who is 50 years old or older?” COMMUNITIES THAT NEED THIS CLARIFICATION ARE: TBD ]** who is 50 years old or older?

|  |  |
| --- | --- |
|  | Yes |
|  | No, but let me get him/her [**REPEAT INTRODUCTION & ASK S1]** |
|  | No, not here [**ARRANGE CALLBACK]** |
|  | No one in household qualifies [**THANK AND TERMINATE]** |
|  | [DO NOT READ] Not sure [**CALLBACK LATER]** |
|  | [DO NOT READ] Refused **[CALLBACK LATER]** |

S4. What is your 5-digit zip code? \_\_\_ \_\_\_ \_\_\_ \_\_\_ \_\_\_

|  |  |
| --- | --- |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

S5. **[RECORD RESPONDENT’S GENDER. ASK ONLY IF ABSOLUTELY**

**NECESSARY.]** To ensure it is recorded accurately, could you please state your gender?

|  |  |
| --- | --- |
|  | Male |
|  | Female |
|  | Other **[RECORD RESPONSE VERBATIM.]** |

S6. Could you please tell me your age as of your last birthday? **[IN YEARS]**

|  |  |
| --- | --- |
|  | AGE IN YEARS \_\_\_\_\_\_\_\_\_\_\_\_ **[RECORD]** **[IF UNDER AGE 50 THANK AND TERMINATE]** |
|  | [DO NOT READ] Refused |

S7. **[IF “REFUSED” IN S6 READ]** I understand. Some people are not comfortable giving their age, but would you let me know which of the following age ranges you fall into?

|  |  |
| --- | --- |
|  | Under age 50 **[THANK AND TERMINATE]** |
|  | 50-54 |
|  | 55-59 |
|  | 60-64 |
|  | 65-74 |
|  | 75-84 |
|  | 85+ |
|  | [DO NOT READ] Refused |

**Main Questionnaire**

Your Home and Community

First, I’d like to ask you some questions about where you currently live.

Q1. Which community do you live in? For some people, this would mean the town or village in which they live, or it could be their neighborhood. For some people, it could be their subdivision or development. By local community I mean your area of the city, metro area, or county, just around where you live. **[USE CODED LIST PROVIDED BY AARP TO RECORD ANSWERS. DO NOT READ LIST; ACCEPT 1 RESPONSE]**

|  |  |
| --- | --- |
|  | COMMUNITY ON CODED LIST |
|  | OTHER COMMUNITY NOT ON LIST\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **[RECORD RESPONSE VERBATIM.]** |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Q2. How long have you lived in your community?

|  |  |
| --- | --- |
|  | \_\_\_\_\_ Years\_\_\_\_\_\_ Months **[RECORD]** |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Q3. How long have you lived in your current residence?

|  |  |
| --- | --- |
|  | \_\_\_\_\_ Years\_\_\_\_\_\_ Months **[RECORD]** |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Q4. How would you rate your current community as a place for people to live as they age? Would you say your community is **[READ EACH ANSWER CATEGORY.]**?

|  |  |
| --- | --- |
|  | Excellent |
|  | Very good |
|  | Good |
|  | Fair |
|  | Poor |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

**[ROTATE THE ORDER OF QUESTIONS 5 AND 6.]**

Q5. How important is it for you to remain in your current ***community*** for as long as possible? Is it **[READ EACH ANSWER CATEGORY.]**?

|  |  |
| --- | --- |
|  | Extremely important |
|  | Very important |
|  | Somewhat important |
|  | Not very important |
|  | Not at all important |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Q6. How important is it for you to remain in your current ***residence*** for as long as possible? Is it **[READ EACH ANSWER CATEGORY.]**?

|  |  |
| --- | --- |
|  | Extremely important |
|  | Very important |
|  | Somewhat important |
|  | Not very important |
|  | Not at all important |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Q7. Thinking about your future years, are you more likely to **[INSERT, READ, AND RANDOMIZE ITEMS A AND B ONLY. ACCEPT ONLY ONE ANSWER.]**?

|  |  |
| --- | --- |
| a. | Move to a different community |
| b. | Move into a different residence within your current community |
| c. | Stay in your current residence and never move |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

**[ROTATE THE ORDER OF QUESTIONS 8 AND 9.]**

Q8. Some people find that they need or want to move out of their ***home*** as they get older. If you ***were*** to consider moving out of your current ***residence***, would the following be a major factor, a minor factor, or not a factor at all in your decision to move? **[READ AND RANDOMIZE ITEMS A THROUGH D.]** **[REPEAT RESPONSE CATEGORIES AT THE REQUEST OF THE RESPONDENT.]**

**[IF RESPONDENT SAYS THEY HAVE ALREADY MOVED READ THE FOLLOWING:]** Even though you have moved in the past, thinking about your future years, if you ***were*** to consider moving out of your current ***residence***, would the following be a major factor, a minor factor, or not a factor at all in your decision to move? **[READ AND RANDOMIZE ITEMS A THROUGH D.]** **[REPEAT RESPONSE CATEGORIES AT THE REQUEST OF THE RESPONDENT.]**

|  |  |
| --- | --- |
| a. | Wanting a smaller size home |
| b. | Wanting a larger size home |
| c. | The cost of maintaining your current residence |
| d. | Wanting a home that will help you live independently as you age, for example a home without stairs |

|  |  |
| --- | --- |
|  | A major factor |
|  | A minor factor |
|  | Not a factor at all |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Q9. Some people find that they need or want to move out of their ***community*** as they get older. If you ***were*** to consider moving out of your current ***community***, would the following be a major factor, a minor factor, or not a factor at all in your decision to move? **[READ AND RANDOMIZE ITEMS A THROUGH G.]** **[REPEAT RESPONSE CATEGORIES AT THE REQUEST OF THE RESPONDENT.]**

**[IF RESPONDENT SAYS THEY HAVE ALREADY MOVED READ THE FOLLOWING:]** Even though you have moved in the past, thinking about your future years, if you ***were*** to consider moving out of your current ***community***, would the following be a major factor, a minor factor, or not a factor at all in your decision to move? **[READ AND RANDOMIZE ITEMS A THROUGH G.]** **[REPEAT RESPONSE CATEGORIES AT THE REQUEST OF THE RESPONDENT.]**

|  |  |
| --- | --- |
| a. | Your personal safety or security concerns |
| b. | Wanting to move to an area that has better health care facilities |
| c. | Wanting to be closer to family |
| d. | Needing more access to public transportation |
| e. | Wanting to live in a different climate |
| f. | Wanting to live in an area that has a lower cost of living |
| g. | Wanting to live in an area with better opportunities for social interaction |

|  |  |
| --- | --- |
|  | A major factor |
|  | A minor factor |
|  | Not a factor at all |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Q10. Which of the following types of homes best describes where you currently live? Do you live in **[READ EACH ANSWER CATEGORY AND ACCEPT ONLY ONE ANSWER.]**?

|  |  |
| --- | --- |
|  | A single family house |
|  | A two family house that has two separate living units |
|  | A townhouse or row house |
|  | An apartment |
|  | A condominium or coop |
|  | A mobile home |
|  | Senior housing or assisted living facility |
|  | Or do you live in some other type of living arrangement?  **[RECORD]**:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Q11. Do you own or rent your residence?

|  |  |
| --- | --- |
|  | Own |
|  | Rent |
|  | [DO NOT READ] Live with adult child or others |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Q12. Some people find that they need to make modifications to their residence to enable them to stay there for as long as possible. Does your current residence need any major repairs, modifications, or changes to enable you to stay there for as long as possible?

|  |  |
| --- | --- |
|  | Yes |
|  | No |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Homes, Public Buildings, and Spaces

Q13. Now I am going to ask you to rate your community on providing certain types of home services that can help people remain in their homes for as long as possible. Would you rate your community as excellent, very good, good, fair, or poor on having the following? **[READ AND RANDOMIZE ITEMS A THROUGH C.** **REPEAT RESPONSE CATEGORIES AT THE REQUEST OF THE RESPONDENT.**

**MAKE EVERY ATTEMPT TO GET THE RESPONDENT TO GIVE ONE OF THE ANSWERS ON THE SCALE FROM EXCELLENT TO POOR. DO NOT ACCEPT THE RESPONSE “This feature or service does not exist” AS A FIRST RESPONSE. REDIRECT THE RESPONDENT BACK TO THE ANSWER SCALE. ONLY ACCEPT THE RESPONSE “This feature or service does not exist” IF THE RESPONDENT IS INSISTENT.]**?

|  |  |
| --- | --- |
| a. | Home modification and repair contractors who are trustworthy, do quality work, and are affordable |
| b. | A home repair service for low-income and older adults that helps with things like roof or window repairs |
| c. | Seasonal services such as lawn work for low-income and older adults |

|  |  |
| --- | --- |
|  | Excellent |
|  | Very good |
|  | Good |
|  | Fair |
|  | Poor |
|  | [DO NOT READ] This service does not exist in my community |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Q14. Now I am going to ask you about the sidewalks and streets in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following **[READ AND RANDOMIZE ITEMS A THROUGH G.** **REPEAT RESPONSE CATEGORIES AT THE REQUEST OF THE RESPONDENT. MAKE EVERY ATTEMPT TO GET THE RESPONDENT TO GIVE ONE OF THE ANSWERS ON THE SCALE FROM EXCELLENT TO POOR. DO NOT ACCEPT THE RESPONSE “This feature or service does not exist” AS A FIRST RESPONSE. REDIRECT THE RESPONDENT BACK TO THE ANSWER SCALE. ONLY ACCEPT THE RESPONSE “This feature or service does not exist” IF THE RESPONDENT IS INSISTENT.]**?

|  |  |
| --- | --- |
| a. | Sidewalks that are in good condition, safe for pedestrians, and accessible for wheelchairs or other assistive mobility devices |
| b. | Well-lit, accessible, safe streets and intersections for all users |
| c. | Audio and visual pedestrian crossings |
| d. | Separate pathways for bicyclists and pedestrians |
| e. | Well-maintained streets |
| f. | Easy to read traffic signs |
| g. | Enforced speed limits |

|  |  |
| --- | --- |
|  | Excellent |
|  | Very good |
|  | Good |
|  | Fair |
|  | Poor |
|  | [DO NOT READ] This feature does not exist in my community |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Q15. Next I am going to ask you about homes and public buildings and spaces in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following **[READ AND RANDOMIZE ITEMS A THROUGH M.** **REPEAT RESPONSE CATEGORIES AT THE REQUEST OF THE RESPONDENT. MAKE EVERY ATTEMPT TO GET THE RESPONDENT TO GIVE ONE OF THE ANSWERS ON THE SCALE FROM EXCELLENT TO POOR. DO NOT ACCEPT THE RESPONSE “This feature or service does not exist” AS A FIRST RESPONSE. REDIRECT THE RESPONDENT BACK TO THE ANSWER SCALE. ONLY ACCEPT THE RESPONSE “This feature or service does not exist” IF THE RESPONDENT IS INSISTENT.]**?

|  |  |
| --- | --- |
| a. | Well-maintained homes and properties |
| b. | Affordable housing options for adults of varying income levels such as older active adult communities, assisted living and communities with shared facilities and outdoor spaces |
| c. | Homes that are built with things like a no step entrance, wider doorways, and first floor bedrooms and bathrooms |
| d. | Well-maintained, safe low-income housing |
| e. | Well-maintained parks |
| f. | Safe parks |
| g. | Public buildings and spaces including restrooms that are accessible to people of different physical abilities |
| h. | Enough benches for resting in public areas like parks, along sidewalks, and around public buildings |
| i. | Conveniently located emergency care centers |
| j. | Well-maintained hospitals and health care facilities |
| k. | Neighborhood watch programs |
| l. | Conveniently located public parking lots and areas to park including handicapped parking |
| m. | Affordable public parking |

|  |  |
| --- | --- |
|  | Excellent |
|  | Very good |
|  | Good |
|  | Fair |
|  | Poor |
|  | [DO NOT READ] This feature does not exist in my community |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Transportation

The next few questions are about transportation in your community.

Q16. How do you usually get around your community for things like shopping, visiting

the doctor, running errands, or other things? Do you **[READ AND RANDOMIZE**

**ITEMS A THROUGH G AND RECORD AN ANSWER FOR EACH ITEM.]**?

|  |  |
| --- | --- |
| a. | Walk |
| b. | Drive yourself |
| c. | Have others drive you |
| d. | Take a taxi |
| e. | Use a special transportation service, such as one for seniors or persons with disabilities |
| f. | Use public transportation |
| g. | Ride a bike |
| h. | [DO NOT READ] Some other way **[RECORD]**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

|  |  |
| --- | --- |
|  | Yes |
|  | No |
|  | [DO NOT READ] I do not get out of the house |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Q17. Would you rate your community as excellent, very good, good, fair, or poor on having the following **[READ AND RANDOMIZE ITEMS A THROUGH F.** **REPEAT RESPONSE CATEGORIES AT THE REQUEST OF THE RESPONDENT. MAKE EVERY ATTEMPT TO GET THE RESPONDENT TO GIVE ONE OF THE ANSWERS ON THE SCALE FROM EXCELLENT TO POOR. DO NOT ACCEPT THE RESPONSE “This feature or service does not exist” AS A FIRST RESPONSE. REDIRECT THE RESPONDENT BACK TO THE ANSWER SCALE. ONLY ACCEPT THE RESPONSE “This feature or service does not exist” IF THE RESPONDENT IS INSISTENT.]**?

|  |  |
| --- | --- |
| a. | Accessible and convenient public transportation |
| b. | Affordable public transportation |
| c. | Well-maintained public transportation vehicles |
| d. | Timely public transportation |
| e. | Safe public transportation stops or areas that are accessible to people of varying physical abilities |
| f. | Special transportation services for people with disabilities and older adults |

|  |  |
| --- | --- |
|  | Excellent |
|  | Very good |
|  | Good |
|  | Fair |
|  | Poor |
|  | [DO NOT READ] This service does not exist in my community |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Health and Wellness

Q18. Thinking now about health care professionals in your community, would you rate your community as excellent, very good, good, fair, or poor on having the following **[READ AND RANDOMIZE ITEMS A THROUGH E.** **REPEAT RESPONSE CATEGORIES AT THE REQUEST OF THE RESPONDENT. MAKE EVERY ATTEMPT TO GET THE RESPONDENT TO GIVE ONE OF THE ANSWERS ON THE SCALE FROM EXCELLENT TO POOR. DO NOT ACCEPT THE RESPONSE “This feature or service does not exist” AS A FIRST RESPONSE. REDIRECT THE RESPONDENT BACK TO THE ANSWER SCALE. ONLY ACCEPT THE RESPONSE “This feature or service does not exist” IF THE RESPONDENT IS INSISTENT.]**?

|  |  |
| --- | --- |
| a. | Well-trained certified home health care providers |
| b. | Affordable home health care providers |
| c. | A variety of health care professionals including specialists |
| d. | Health care professionals who speak different languages |
| e. | Respectful and helpful hospital and clinic staff |

|  |  |
| --- | --- |
|  | Excellent |
|  | Very good |
|  | Good |
|  | Fair |
|  | Poor |
|  | [DO NOT READ] This feature does not exist in my community |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Q19. Thinking now about health and wellness services in your community, would you rate your community as excellent, very good, good, fair, or poor on having the following **[READ AND RANDOMIZE ITEMS A THROUGH F.** **REPEAT RESPONSE CATEGORIES AT THE REQUEST OF THE RESPONDENT. MAKE EVERY ATTEMPT TO GET THE RESPONDENT TO GIVE ONE OF THE ANSWERS ON THE SCALE FROM EXCELLENT TO POOR. DO NOT ACCEPT THE RESPONSE “This feature or service does not exist” AS A FIRST RESPONSE. REDIRECT THE RESPONDENT BACK TO THE ANSWER SCALE. ONLY ACCEPT THE RESPONSE “This feature or service does not exist” IF THE RESPONDENT IS INSISTENT.]**?

|  |  |
| --- | --- |
| a. | Affordable health and wellness programs and classes in areas such as nutrition, smoking cessation, and weight control |
| b. | Affordable fitness activities specifically geared towards older adults |
| c. | Conveniently located health and social services |
| d. | A service that provides people to help seniors easily find and access health and supportive services |
| e. | Affordable home care services including personal care and housekeeping |
| f. | Easily understandable and helpful local hospital or clinic answering services |

|  |  |
| --- | --- |
|  | Excellent |
|  | Very good |
|  | Good |
|  | Fair |
|  | Poor |
|  | [DO NOT READ] This service does not exist in my community |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Social Participation, Inclusion and Education Opportunities

Next I would like to ask you some questions about social and educational activities in your community.

Q20. How often do you have contact with family, friends, or neighbors who do not live with you? **[READ EACH ANSWER CATEGORY.]**

|  |  |
| --- | --- |
|  | Everyday |
|  | Several times a week |
|  | Once a week |
|  | Once every 2 or 3 weeks |
|  | Once a month |
|  | Less than monthly |
|  | Never |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Q21. Would you rate your community as excellent, very good, good, fair, or poor on having the following **[READ AND RANDOMIZE ITEMS A THROUGH I.** **REPEAT RESPONSE CATEGORIES AT THE REQUEST OF THE RESPONDENT. MAKE EVERY ATTEMPT TO GET THE RESPONDENT TO GIVE ONE OF THE ANSWERS ON THE SCALE FROM EXCELLENT TO POOR. DO NOT ACCEPT THE RESPONSE “This feature or service does not exist” AS A FIRST RESPONSE. REDIRECT THE RESPONDENT BACK TO THE ANSWER SCALE. ONLY ACCEPT THE RESPONSE “This feature or service does not exist” IF THE RESPONDENT IS INSISTENT.]**?

|  |  |
| --- | --- |
| a. | Conveniently located entertainment venues |
| b. | Activities geared specifically towards older adults |
| c. | Activities that offer senior discounts |
| d. | Activities that are affordable to all residents |
| e. | Activities that involve both younger and older people |
| f. | A variety of cultural activities for diverse populations |
| g. | Local schools that involve older adults in events and activities |
| h. | Continuing education classes or social clubs to pursue new interests, hobbies or passions |
| i. | Driver education or refresher courses |

|  |  |
| --- | --- |
|  | Excellent |
|  | Very good |
|  | Good |
|  | Fair |
|  | Poor |
|  | [DO NOT READ] This feature does not exist in my community |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Volunteering and Civic Engagement

Now I am going to ask you about volunteering in your community.

Q22. Would you rate your community as excellent, very good, good, fair, or poor on having the following **[READ AND RANDOMIZE ITEMS A THROUGH E.** **REPEAT RESPONSE CATEGORIES AT THE REQUEST OF THE RESPONDENT. MAKE EVERY ATTEMPT TO GET THE RESPONDENT TO GIVE ONE OF THE ANSWERS ON THE SCALE FROM EXCELLENT TO POOR. DO NOT ACCEPT THE RESPONSE “This feature or service does not exist” AS A FIRST RESPONSE. REDIRECT THE RESPONDENT BACK TO THE ANSWER SCALE. ONLY ACCEPT THE RESPONSE “This feature or service does not exist” IF THE RESPONDENT IS INSISTENT.]**?

|  |  |
| --- | --- |
| a. | A range of volunteer activities to choose from |
| b. | Volunteer training opportunities to help people perform better in their volunteer roles |
| c. | Opportunities for older adults to participate in decision making bodies such as community councils or committees |
| d. | Easy to find information on available local volunteer opportunities |
| e. | Transportation to and from volunteer activities for those who need it |

|  |  |
| --- | --- |
|  | Excellent |
|  | Very good |
|  | Good |
|  | Fair |
|  | Poor |
|  | [DO NOT READ] This feature does not exist in my community |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Job Opportunities

Q23. Next I am going to ask you about jobs in your community. Would you rate your community as excellent, very good, good, fair, or poor on having the following **[READ AND RANDOMIZE ITEMS A THROUGH D.** **REPEAT RESPONSE CATEGORIES AT THE REQUEST OF THE RESPONDENT. MAKE EVERY ATTEMPT TO GET THE RESPONDENT TO GIVE ONE OF THE ANSWERS ON THE SCALE FROM EXCELLENT TO POOR. DO NOT ACCEPT THE RESPONSE “This feature or service does not exist” AS A FIRST RESPONSE. REDIRECT THE RESPONDENT BACK TO THE ANSWER SCALE. ONLY ACCEPT THE RESPONSE “This feature or service does not exist” IF THE RESPONDENT IS INSISTENT.]**?

|  |  |
| --- | --- |
| a. | A range of flexible job opportunities for older adults |
| b. | Job training opportunities for older adults who want to learn new job skills within their job or get training in a different field of work |
| c. | Jobs that are adapted to meet the needs of people with disabilities |
| d. | Policies that ensure older adults can continue to have equal opportunity to work for as long as they want or need to regardless of their age |

|  |  |
| --- | --- |
|  | Excellent |
|  | Very good |
|  | Good |
|  | Fair |
|  | Poor |
|  | [DO NOT READ] This feature does not exist in my community |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Community Information

Now I am going to ask you about getting community information.

Q24. Would you rate your community as excellent, very good, good, fair, or poor on having the following **[READ AND RANDOMIZE ITEMS A THROUGH E.** **REPEAT RESPONSE CATEGORIES AT THE REQUEST OF THE RESPONDENT. MAKE EVERY ATTEMPT TO GET THE RESPONDENT TO GIVE ONE OF THE ANSWERS ON THE SCALE FROM EXCELLENT TO POOR. DO NOT ACCEPT THE RESPONSE “This feature or service does not exist” AS A FIRST RESPONSE. REDIRECT THE RESPONDENT BACK TO THE ANSWER SCALE. ONLY ACCEPT THE RESPONSE “This feature or service does not exist” IF THE RESPONDENT IS INSISTENT.]**?

|  |  |
| --- | --- |
| a. | Access to community information in one central source |
| b. | Clearly displayed printed community information with large lettering |
| c. | Free access to computers and the Internet in public places such as the library, senior centers or government buildings |
| d. | Community information that is delivered in person to people who may have difficulty or may not be able to leave their home |
| e. | Community information that is available in a number of different languages |

|  |  |
| --- | --- |
|  | Excellent |
|  | Very good |
|  | Good |
|  | Fair |
|  | Poor |
|  | [DO NOT READ] This feature does not exist in my community |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

Demographics

**The following questions are for classification purposes only and will be kept entirely confidential.**

1. What is your current marital status? Are you **[INSERT AND READ EACH**

**ANSWER CATEGORY AND ACCEPT ONLY ONE ANSWER.]**?

|  |  |
| --- | --- |
|  | Single, never married |
|  | Married |
|  | Not married, living with your partner or significant other |
|  | Separated |
|  | Divorced |
|  | or Widowed |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

1. **[IF D1 = “MARRIED” ASK**: “Are you or your spouse currently a member of

A-A-R-P?” **IF D1 = “NOT MARRIED, LIVING WITH YOUR PARTNER OR SIGNIFICANT OTHER” ASK**: “Are you or your partner currently a member of AARP?” **OTHERWISE ASK** “Are you currently a member of AARP?”]

|  |  |
| --- | --- |
|  | Yes |
|  | No |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

1. In general would you say your health is **[INSERT AND READ EACH ANSWER**

**CATEGORY.]**?

|  |  |
| --- | --- |
|  | Excellent |
|  | Very good |
|  | Good |
|  | Fair |
|  | Poor |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

1. **[IF D1 = “MARRIED” ASK**: “Does any disability, handicap, or chronic disease

keep you or your spouse from participating fully in work, school, housework, or other activities?” **[ACCEPT ONLY ONE ANSWER. IF RESPONDENT SIMPLY SAYS “YES,” ASK: “Is that yes for just yourself, just your spouse, or for both yourself and your spouse?”]**

**IF D1 = “NOT MARRIED, LIVING WITH YOUR PARTNER OR SIGNIFICANT OTHER” A**S**K**: “Does any disability, handicap, or chronic disease keep you or

your partner from participating fully in work, school, housework, or other activities?” **[ACCEPT ONLY ONE ANSWER. IF RESPONDENT SIMPLY SAYS “YES,” ASK: “Is that yes for just yourself, just your partner, or for both yourself and your partner?”]**

**OTHERWISE ASK** “Does any disability, handicap, or chronic disease keep you

from participating fully in work, school, housework, or other activities? **[ACCEPT ONLY ONE ANSWER.]**

|  |  |
| --- | --- |
|  | Yes, myself |
|  | Yes, my spouse or partner |
|  | Yes, both myself and my spouse or partner |
|  | No |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

1. A family caregiver is someone who provides care for an adult loved one who is ill,

frail, elderly, or has a physical, mental, or emotional disability. This care may include

helping with personal needs like bathing or dressing, meals, household chores, shopping, transportation, managing medical care or finances, or even visiting regularly to see how they are doing. This adult need not live with you.

Are you currently a family caregiver providing unpaid care to an adult loved one to

help them take care of themselves?

|  |  |
| --- | --- |
|  | Yes **[SKIP TO D7]** |
|  | No |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

1. **[ASK ONLY IF D5 IS “NO”, “NOT SURE”, OR “REFUSED.”]** How likely is it

that you will provide unpaid care to an adult loved one in the future?

|  |  |
| --- | --- |
|  | Extremely likely |
|  | Very likely |
|  | Somewhat likely |
|  | Not very likely |
|  | Not at all likely |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

1. What is the highest level of education that you completed? **[READ EACH**

**ANSWER CATEGORY AND ACCEPT ONLY ONE ANSWER.]**

|  |  |
| --- | --- |
|  | 0 to 12th grade, but with no diploma |
|  | High school graduate or equivalent |
|  | Post high school education, but with no degree |
|  | 2 year degree like an Associate’s or Vocational degree |
|  | 4 year degree like a Bachelor’s degree |
|  | Post graduate study, but with no degree |
|  | Graduate or professional degree |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

1. Which of the following best describes your current employment status? **[READ**

**EACH ANSWER CATEGORY AND ACCEPT ONLY ONE ANSWER.]**

|  |  |
| --- | --- |
|  | Self-employed full-time |
|  | Self-employed part-time |
|  | Employed full-time |
|  | Employed part-time |
|  | Retired and not working at all |
|  | Unemployed and looking for work |
|  | Or are you not in the labor force for other reasons |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

1. To ensure that we are talking to all types of people, can you tell me if you are of

Hispanic, Spanish, or Latino origin or descent?

|  |  |
| --- | --- |
|  | Yes **[ASK D10]** |
|  | No **[SKIP TO D11]** |
|  | [DO NOT READ] Not sure **[SKIP TO D11]** |
|  | [DO NOT READ] Refused **[SKIP TO D11]** |

1. Which language do you prefer to speak?

**[READ EACH ANSWER CATEGORY AND ACCEPT ONLY ONE ANSWER.]**

|  |  |
| --- | --- |
|  | English |
|  | Spanish |
|  | Or do you not have a preference? |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

1. **[ASK ONLY IF D9 = “NO”, “NOT SURE”, OR “REFUSED”.]** What race do

you consider yourself? **[READ EACH ANSWER CATEGORY.]**?

|  |  |
| --- | --- |
|  | Black |
|  | White or Caucasian |
|  | Asian |
|  | Native American or Alaskan Native |
|  | Native Hawaiian or Pacific Islander |
|  | Or are you some other race? **[RECORD]** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

1. Thinking about your state elections for **[INSERT STATE NAME]** Governor and

Legislators in the last 10 years, which of the following best describes your voting behavior? Would you say you vote always, most of the time, about half of the time, seldom, or would you say you never vote?

|  |  |
| --- | --- |
|  | Always |
|  | Most of the time |
|  | About half of the time |
|  | Seldom |
|  | Never |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

1. Which political party do you most identify with? **[READ AND**

**RANDOMIZE ITEMS A THROUGH C.]**

|  |  |
| --- | --- |
| a. | Democrat |
| b. | Republican |
| c. | Independent |
| e. | [DO NOT READ] Something else **[RECORD]** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

1. We realize income is a private matter and so rather than ask you anything specific

about your income, I’d like to ask you to please stop me when I get to the category that includes your household’s income before taxes in 2016. Was it **[INSERT AND READ EACH ANSWER CATEGORY.]**?

|  |  |
| --- | --- |
|  | Less than $10,000 |
|  | $10,000 but less than $20,000 |
|  | $20,000 but less than $30,000 |
|  | $30,000 but less than $50,000 |
|  | $50,000 but less than $75,000 |
|  | $75,000 but less than $100,000 |
|  | $100,000 but less than $150,000 |
|  | $150,000 or more |
|  | [DO NOT READ] Not sure |
|  | [DO NOT READ] Refused |

**That was our last question for tonight/today. Thanks you very much for taking the time to help us out. Have a great day/night!**